

Pacific Animal Hospital

April 20, 2011

To my Fellow Veterinarians,

We are in the final phases of building our new veterinary hospital in Oceanside, CA. My partner, Edward Attix, and I have been working with Marty Addison and Vetworks for the past two years and we have found him to be extremely professional, knowledgeable, trustworthy and responsive to our needs.

Vetworks has helped us integrate VOIP telephony, digital radiography, video and burglar alarm security, access control and fire alarm systems in our new hospital. Marty was thoughtful and practical in his recommendations for upgrading our current computer hardware and guiding us in the purchase of new equipment.

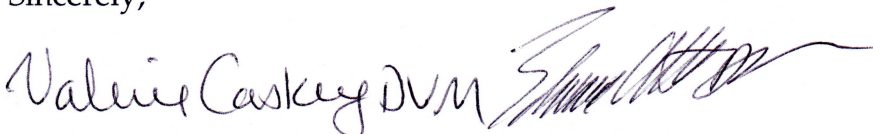
Vetworks really listened to our needs, not only for the present, but for the future. Marty worked closely with us to create a clear, detailed, and comprehensive Information Technology plan. As a result, our new hospital is cabled and wired for all of our current and future needs. This new equipment and technology can be added in the coming years without needing to worry that we do have the cabling/wiring infrastructure in place.

We are also very pleased with Marty's ability to anticipate our needs and inform us of new technology we may want to integrate. His innovative and valuable ideas have allowed us to modernize and streamline our new hospital in ways we never imagined.

Their fee structure is competitive as compared to other vendors, however, they offer a much more comprehensive and personalized service than other companies. They have exceeded our expectations many times over.

Please call us if we can provide any other information about our experience with Vetworks. We are very pleased to give them our highest recommendation.

Sincerely,


Valerie Caskey D.V.M.

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